Akshatha Prabhu

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UX designer and researcher with 14+ years experience solving problems and addressing user needs, adding business value in areas of research, interaction & information design and usability studies for web and mobile.

Experience

Autodesk Inc, Senior UX Designer
Aug 2022 - Present

Research, design and strategic initiatives of the digital employee experience for Autodesk.

Walmart Inc, Senior UX Designer
Aug 2021 - Aug 2022

Research and design of developer experience and productivity as a member of Walmart's Global Technology team.

Express Scripts, Senior UX Consultant
May - Aug 2021

Conduct usability studies on Prescription List Management for Express Scripts Pharmacy members' web and mobile experience.

Amazon, UX Designer via Aquent
Aug 2020 - May 2021

Research and design of pre-boarding and onboarding experience for corporate new hires joining Amazon globally as a member of Amazon's People Experience & Technology design team.

Forced break to renew work permit
Sept 2019 - July 2020

Microsoft, Product Designer 2 via Robert Half
Jun - Aug 2019

Led full-stack UX efforts to design applications for Dynamics 365 suite working with cross-functional teams from planning to implementation.

Responsible for research on Ideas - idea and innovation management app on D365 suite that helps cultivate a customer-centric business and deepen customer engagement.

The Home Depot, Senior UX Consultant via Synergis
Jul 2018 - Mar 2019

Led full-stack UX efforts to design enterprise applications for Store Operations by connecting physical store to digital world for customers and store associates.
Optimized inventory lookup and management to enable faster customer service and maintain in-aisle product sustainability impacting over 400,000 associates across 1948 Home Depot stores in US.

Freelance Designer
Sept 2016 - Feb 2020

Member of the Civic User Testing group, conducting research, usability studies for non-profits, Seattle Public Library, Seattle Dept of Transportation, The Trust Project

Cognizant Technologies, Associate UX Designer
Dec 2014 - Sept 2015

Member of Digital Engineering Practice responsible for designing solutions across platforms for Excellus BCBS, Trizetto, Hasbro Toys and internal applications.

Larsen & Toubro Infotech, UX Designer
Jan 2012 - Oct 2014

Design engaging interfaces for clients across multiple platforms for CitiGroup, Peanuts, Kotak Mahindra and internal applications for L&T.

Education

Masters Certificate Program in User-Centered Design
University of Washington, Seattle (2016-2017)

Bachelor of Engineering in Information Science
Visveswaraya Technological University, Bangalore (2007-2011)

Skills

User Research
Wireframing
Prototyping
Interaction Design
Usability Studies

Tools

Figma
Sketch
Invision
Airtable
User Testing
Mixpanel
Qualtrics
Pencil & Paper

Certifications

UX Research Specialty
Neilsen Norman Group

Design Thinking
IDEO U

HCI + Usability Testing
IDF

User-Centered Design
NovoEd, IDEO